



Safety Advisory **Super-V[®] Protective Cap – CSA Type II**

Amended Advisory

April 26, 2017

MSA Corporate Center
1000 Cranberry Woods Drive
Cranberry Township, PA 16066
800.MSA.2222
www.MSAafety.com

Dear Valued Head Protection Customer,

MSA recently determined that Super-V Protective Caps may not comply with the CSA (Canadian Standards Association) penetration performance requirement for a Type II (top and lateral) protective helmet if subjected to a lateral penetration in a room temperature or elevated temperature condition. This affects all Super-V caps manufactured before April 2017.



As a result of this condition, MSA is voluntarily recalling all Super-V helmets placed in service over the past five (5) years (April 2012 to April 2017). Super-V helmets placed in service before April 2012 (more than five (5) years ago) exceed MSA's recommended useful life, as stated in the user instructions, and should be discarded.

We are working to rectify this performance condition and consequently, replacement Super-V helmets are not available at this time. However, in the interim, we will provide the Vanguard™ Lateral Protective Cap, Type II as a replacement, free of charge. We expect to complete the necessary design modifications and have updated Super-V helmets available by the 3rd quarter of this year. At that time, MSA will discontinue providing Vanguard Caps as free replacements and will begin providing the updated Super-V helmet for any remaining Super-V helmets with less than five (5) years of service. MSA will discontinue providing any free replacement helmets on December 31, 2017.

Please note that the ability of the current Super-V helmet to meet the CSA requirements for lateral penetration at cold temperatures, as well as impact attenuation, electrical insulation, and top penetration is not affected. Also, not affected is the helmets' ability to meet all ANSI (American National Standards Association) performance requirements for a Type I (top protective) helmet.

Identifying Affected Helmets:

To identify affected helmets, check the label inside the helmet to confirm that it is a Super-V Protective Helmet. Also, the date of manufacture is molded on the underside of the helmet brim, which should be used if the actual date placed in service is unknown. See the images below:



Super-V Helmet Label



Shell Mold Date - Month and Year
Located on Underside of Helmet Brim

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Obtaining Replacement Helmets and Returning Super-V Helmets:

To obtain replacement Vanguard Helmets (or updated Super-V Helmets when available) , please complete the enclosed *End User – Return / Replacement Helmet Order Form* and email it to MSA Customer Service at the appropriate email address below. If the affected helmets originally purchased included a customized logo, please provide the original logo order number and we will apply the logo to the replacement helmets. Replacement helmets will be shipped to you and we will forward instructions for returning the affected Super-V Helmets.

MSA Customer Service Contact Information:

If you have any questions regarding this *Safety Advisory*, please contact MSA Customer Service as follows:

- U.S., Canada, or U.S. Territories – 1-866-672-0005 or by email at: ProductSafetyNotices@MSAsafety.com.
- Outside the U.S., Canada, and U.S. Territories – 724-776-8626 or by email at: LAMZonecs@MSAnet.com.

We apologize for any inconvenience that this situation may cause; however, your safety and continued satisfaction with our products is most important to us.

Best regards,

R. Anne Herman
Vice President, Global Operational Excellence and Chief Customer Officer

Enclosure
PS16045-07



End User – Return / Replacement Helmet Order Form

Super-V Protective Cap – CSA Type II

Please complete this form and email it to MSA Customer Service at:

- U.S., Canada, or U.S. Territories – ProductSafetyNotices@MSAsafety.com
- Outside the U.S., Canada, and U.S. Territories – LAMZonecs@MSAnet.com

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Multiple orders can be placed by submitting additional copies of this form.

Name: _____

Shipping Address: _____

Phone: _____ E-Mail: _____

Free Replacement Vanguard (or when available updated Super-V) Helmets you are Ordering

<u>Color</u>	<u>Quantity</u>
White	_____
Yellow	_____
Red	_____
Hi-VIZ Orange	_____
Blue	_____
Other: _____	_____
Total Quantity	_____

MSA will ship the replacement Vanguard helmets (or when available updated Super-V helmets) and forward instructions for returning to MSA an identical total quantity of affected Super-V Helmets.

Helmet Logo Order Number (if applicable): _____

MSA Use Only - Order Code: UR7
 PS16045-07